

DIAGNOSTIC FORM FOR:

# HEATING AND COOLING SYSTEM



5302-50 AVE, LLOYDMINSTER, AB T9V 0W8  
PHONE: 780-875-9008

Customer Name: \_\_\_\_\_

Date: \_\_\_\_\_ RO#: \_\_\_\_\_

Please check all applicable boxes and fully describe the condition that applies to your vehicle.

## 1. THIS IS THE PROBLEM

### Air Conditioning

Is there any cooling effect?  Yes  No  
If yes, how long does it take to cool the vehicle?  
\_\_\_\_\_ Minutes/Miles (please indicate)

How many days since the air conditioning was last operated? \_\_\_\_\_ days

- Noise occurs when A/C compressor is on.
- Outlet temperature fluctuates back and forth

### Heating

Heating doesn't work properly.

Is there any heating effect?  Yes  No  
If yes, how long does it take to warm the vehicle?  
\_\_\_\_\_ Minutes/Miles (please indicate)

### Airflow

Airflow cannot be changed to different outlets.

Which outlets do not work?

- Center
- Left (driver) side
- Right (passenger) side
- Floor
- Defrost

Air intake cannot be changed

Which does not work?

- Fresh air (outside)
- Recirculating air

Additional Information

## 2. IT OCCURS AS FOLLOWS

### Unusual Noises

Unusual Noises (please describe)

- Noise occurs when A/C compressor is on
- Noise increases with engine speed
- Noise changes when control lever is moved to change air outlets

### Unusual Odor

Unusual smells (please describe)

### The Problem Started:

- Suddenly at \_\_\_\_\_ (odometer)
- Gradually at \_\_\_\_\_ (odometer)
- Just started at \_\_\_\_\_ (odometer)
- Since vehicle was new

### The Problem Occurs:

- Rarely
- Sometimes
- Always